



Virginia Department of
Emergency Management

Regional Advisory Council (RAC)

Meeting Date: January 5, 2021

RAC Agenda

- Bureau Updates
- PSAP Capabilities and Services Document
- VDEM's Strategic Roadmap
- E-911 Border Response Group
- Upcoming Meetings



Bureau Updates

- Support for Public Safety Communications Division
- Status of Public Safety Communications Coordinator Position



NGS Bureau Webinar Series

- The purpose of these webinars is to update Virginia's 9-1-1 and GIS communities on the Bureau's programmatic initiatives, activities of the 9-1-1 Services and VGIN Advisory Boards, and new community/industry developments



Webinar Dates

- January 6th
- February 24th
- April 28th
- June 23rd
- August 25th
- October 27th



Capabilities & Services Document

- Draft of the revised standard document (includes RAC feedback) will be available for community review on Jan 25th
- Community review comments due by Feb 22nd
- Final draft posted on NGS website on Feb 25th
- 9-1-1 Services Board review and vote on standards document during March 11th meeting



VDEM's Strategic Roadmap

- Improve accessibility to 9-1-1 services and the availability of information about the 9-1-1 ecosystem
- Identify future information services for NG9-1-1 ecosystem
- Identify processes and resources to ensure continuity of VGIN stakeholder deliverables and geospatial services while meeting emergency activation requirements



VDEM's Strategic Roadmap

- Advance enterprise practices and planning in GIS management
- Develop holistic approach to telecommunicator training
- Integrate support for NG9-1-1 across internal and external stakeholders
- Upgrade the VA GIS Clearinghouse



E-911 Border Response WG

- A budget amendment (Item 391 #1h) from the 2020 Special Session of the Virginia General Assembly directs the following:

The Secretary of Public Safety and Homeland Security shall establish an E-911 Border Response Workgroup. The Workgroup shall assess the deficiencies related to the timely routing of 911 calls to the appropriate public-safety answering point (PSAP) across either state or county borders. At a minimum, the workgroup should work with stakeholders to collect information on problems with the current system and processes; review mitigation solutions already implemented by localities and citizen groups; determine best practices; and provide inputs and recommendations to the General Assembly on technology, training, and compensation that would be necessary to address the identified deficiencies. The Secretary shall provide the recommendations of the Workgroup to the Governor and General Assembly no later than April 1, 2021.



Upcoming Meetings

- NG9-1-1 Sustainable Funding Committee – Jan 6th
- PSAP Grant Committee – Jan 7th
- VGIN Advisory Board Meeting – Jan 12th
- 9-1-1 Services Board Meeting – Jan 14th

